



## Management Message

# Networks open up vast possibilities

The Internet is one of those technological innovations that occur perhaps once in a century. It has changed every system and mechanism in society, spanning government, industry, and business, and continues to affect people's lives. Even today it is still difficult to fully grasp the Internet's full potential, and ongoing technological advances continue to open up new avenues never before imagined.

Ever since its establishment in 1992 as the first Japanese Internet Service Provider, IJ has been taking pioneering steps in the field of Internet technology. By leveraging the technological expertise gained through providing Internet connectivity services, the company has expanded its business portfolio as a total solutions provider, offering outsourcing services that include cloud computing, Wide-Area Network (WAN) services, systems integration services, and more. By so doing, we have grown as a corporate group that responds to customers' requests for a wide range of network applications with one-stop services.

By combining information technology infrastructure and telecommunications technology infrastructure, the Internet has

brought about a technology revolution that has transformed all of the world's systems and frameworks. Putting all information online has resulted in an almost unlimited expansion of the potential for utilizing information.

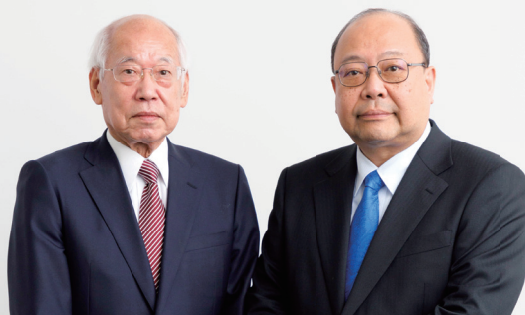
As network transmission speeds have grown faster and the functionality of data processing has improved, it has become possible to develop new technologies such as cloud computing, IoT, and AI. Those technologies have already been put to practical use in business fields, which will change the global systems and structures.

At the forefront of this major trend, the IJ Group is developing its businesses with the strong belief that continuous innovation can lead to the creation of all-new industries.

Based on our corporate philosophy of ensuring high quality and reliability, which we have pursued since the Company's establishment, we will also continue to provide innovative services that bring new value to our customers along with further contributing to a network society development and creating new value through data utilization.

Koichi Suzuki

Member of the Board,  
Representative Director  
Chairman and Co-CEO



Yasuhiko Taniwaki

Member of the Board,  
Representative Director  
President and Co-CEO  
& COO

## Making the Internet true social infrastructure for all

### Corporate philosophy

- To develop network infrastructure through technological innovation
- To provide solutions (IT services) that supports a networked society
- To provide meaningful opportunities for growth to our employees (a place where human resources with diversified talents and values can play an active role)

# IJ aims to realize a Data-Driven Society

Data-Driven Society is a society where the data generated and accumulated by numerous stakeholders through social activities safely circulates while the rights of the people who generate the data are protected.

Data-Driven Society where many social issues that have been hard to solve can be solved in a cross-disciplinary and sustained manner based on the insights obtained from such data.

IJ aims to be a leader in this data-driven society and help solve more wide-ranging and complex social issues in the 2030s.

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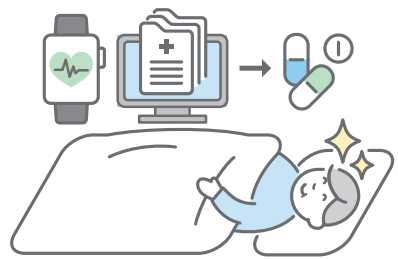
## New Insights through Data Merging and Exchange

A vast amount of generated and accumulated data is merged and exchanged across existing domains and stakeholder boundaries to generate new knowledge.

For example:

Vital data × Clinical history

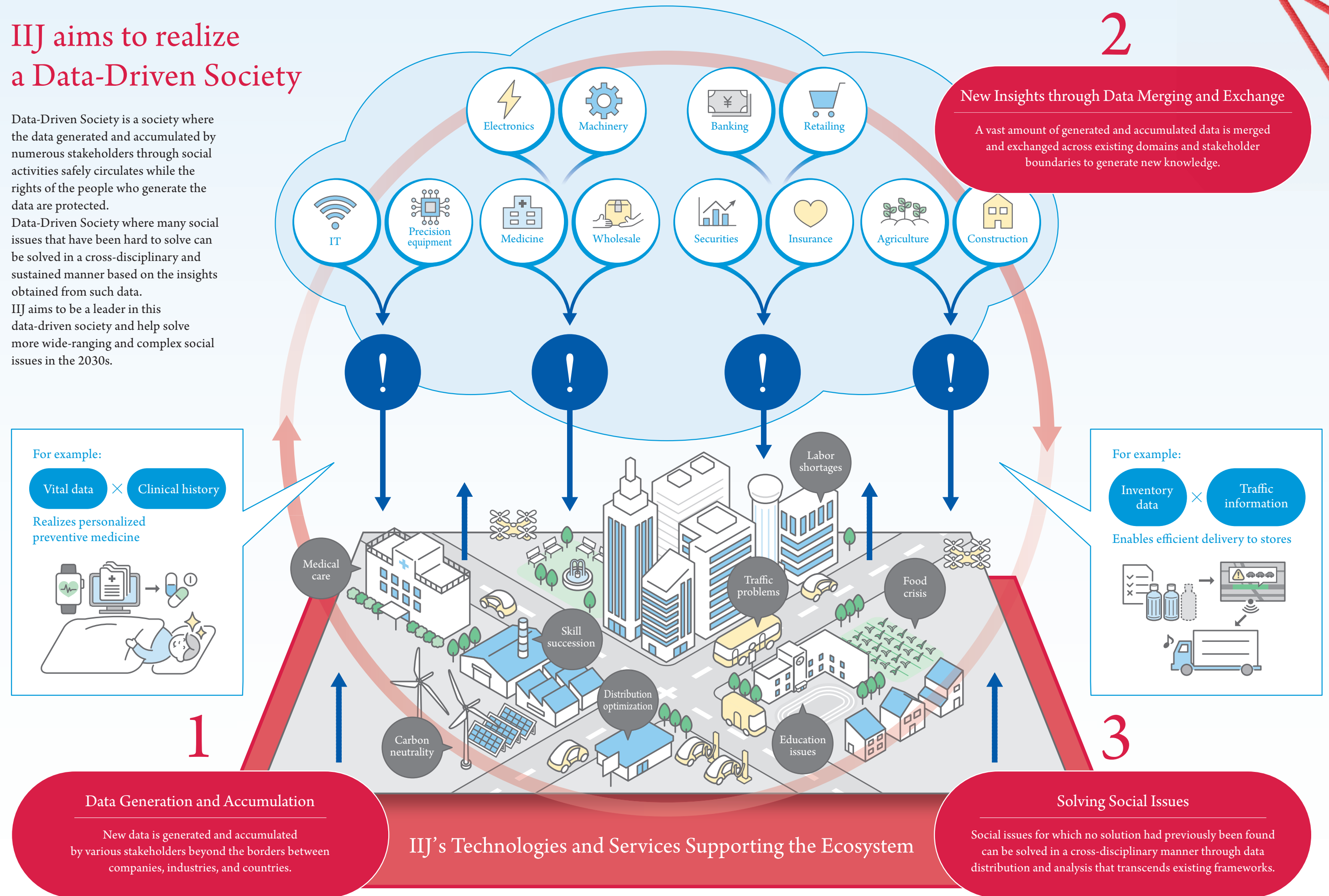
Realizes personalized preventive medicine



For example:

Inventory data × Traffic information

Enables efficient delivery to stores

1

## Data Generation and Accumulation

New data is generated and accumulated by various stakeholders beyond the borders between companies, industries, and countries.

## IJ's Technologies and Services Supporting the Ecosystem

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## Solving Social Issues

Social issues for which no solution had previously been found can be solved in a cross-disciplinary manner through data distribution and analysis that transcends existing frameworks.

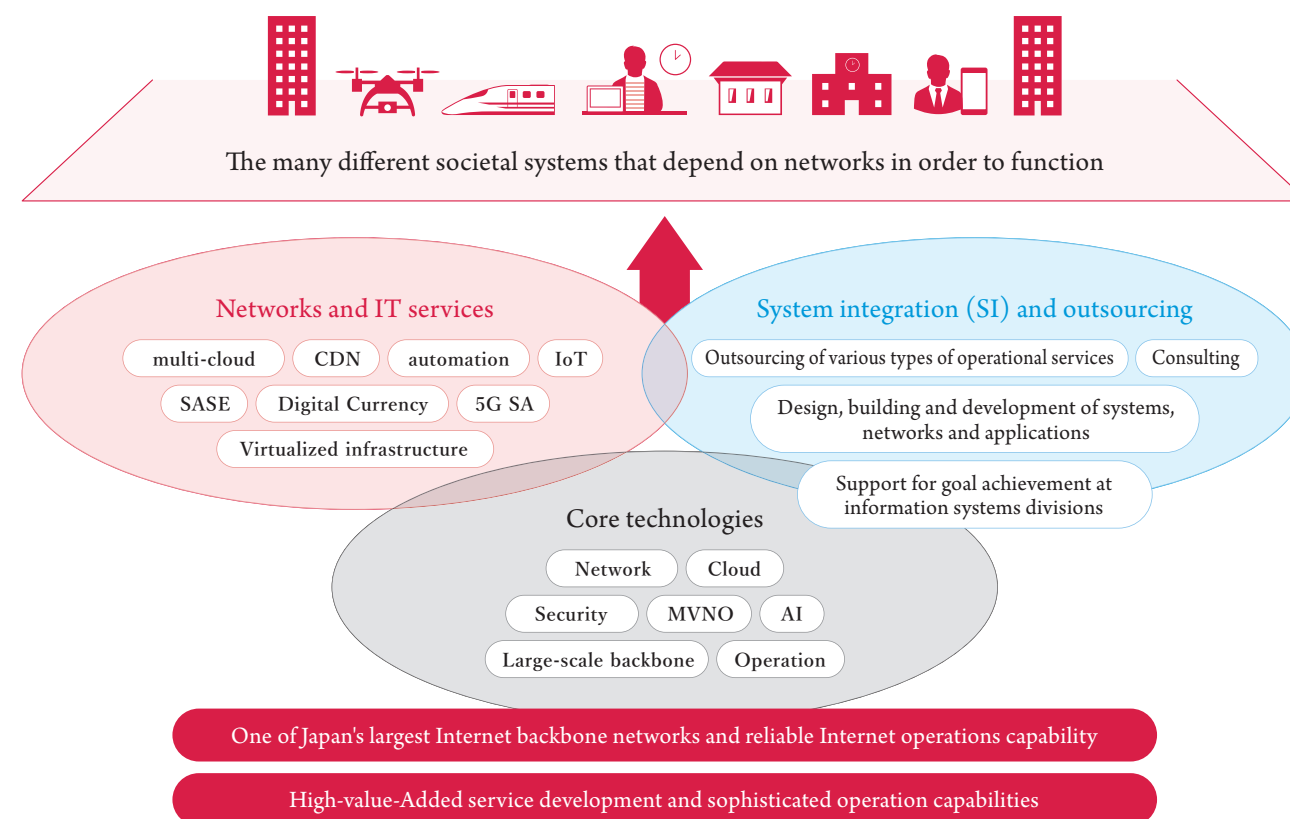
## IIJ's Strengths

### Technical Expertise

## Supporting society with core technology that has been continuously improved by IIJ's R&D, and with the trusted services created using this technology

Since its founding, IIJ has consistently foreseen society's future needs, worked to standardize groundbreaking technologies, and brought a wide range of network services into existence. We have also utilized the knowledge gained through systems integration and operation to create IT services that customers need. We have thoroughly examined and honed our understanding of every basic mechanism (i.e., core technologies) that underpins the services that IIJ provides, including networks, cloud computing, security

services, etc. We have also realized continuous improvement by quickly sharing within the company information acquired in the field when providing services. Using the core technologies and services that we have developed in this way, IIJ supports the essential infrastructure for the networked society. We firmly believe that by continuing to work tirelessly to realize technology innovation, we are supporting and furthering society's progress.

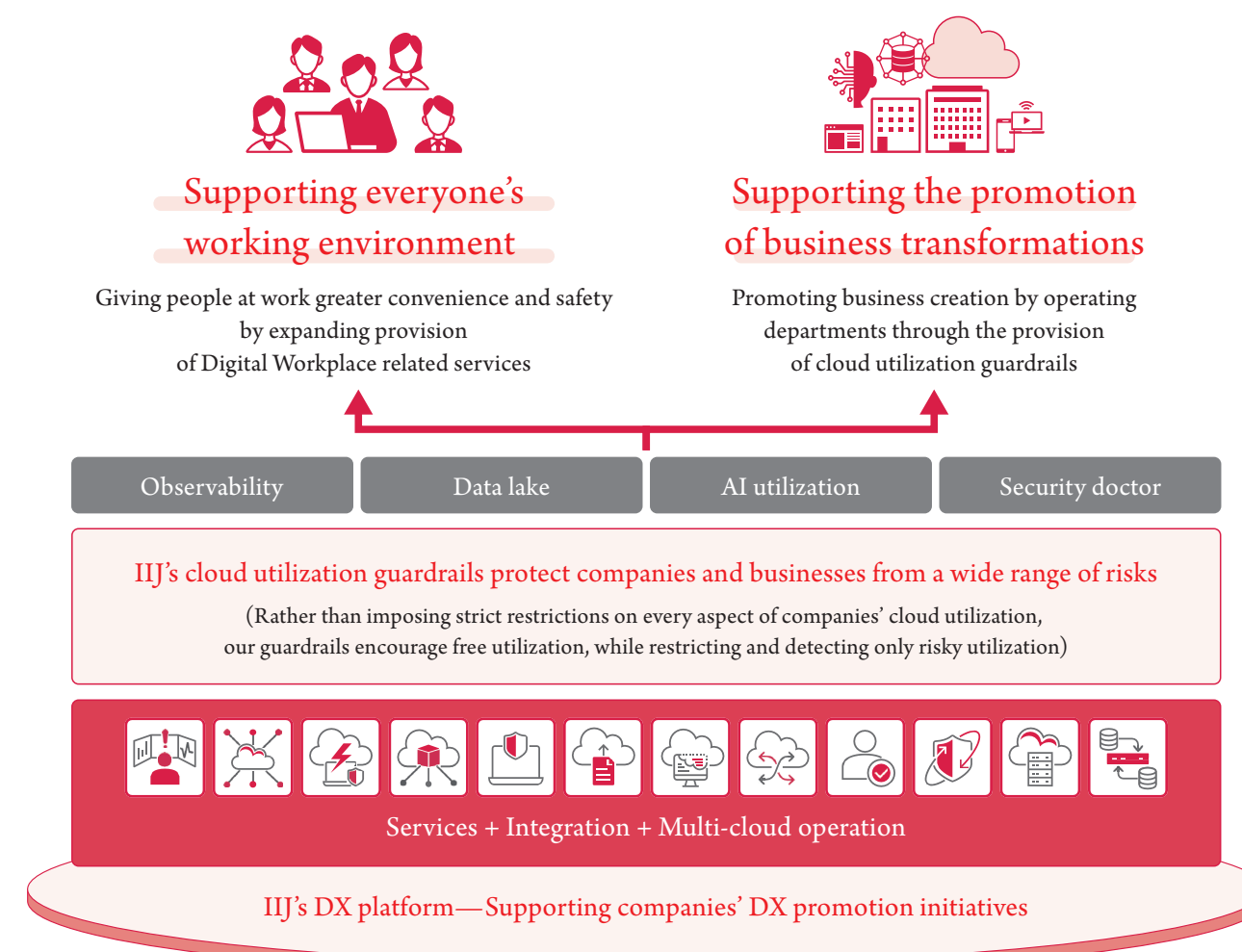


### Total Solutions

## Supporting companies' DX promotion initiatives with our innovative platform

A rapid digital transformation (DX) is taking place in both the business environment and our daily living environment, across a wide range of sectors, industries and usage scenarios. For example, in the area of office operation, it has become increasingly vital for employees to be able to access office networks whenever they need to, and from whatever location they are in. In workplaces in agriculture, the manufacturing industry and logistics, the Internet of Things (IoT) is being utilized effectively to save labor and re-

duce headcount. In areas such as education, healthcare and social services, and in daily life, the ability to share information rapidly has become indispensable, and being connected to networks has become a precondition for getting things done. At IIJ, we provide a one-stop service for the IT environment that supports today's world with its steadily progressing DX. To enable the realization of the DX in a smooth, safe manner, we offer one-stop, high-quality total solutions.



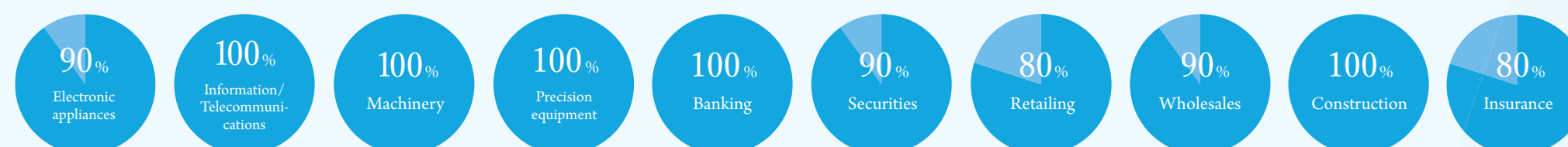
### Reliability

## Industry-leading customers in diverse industries

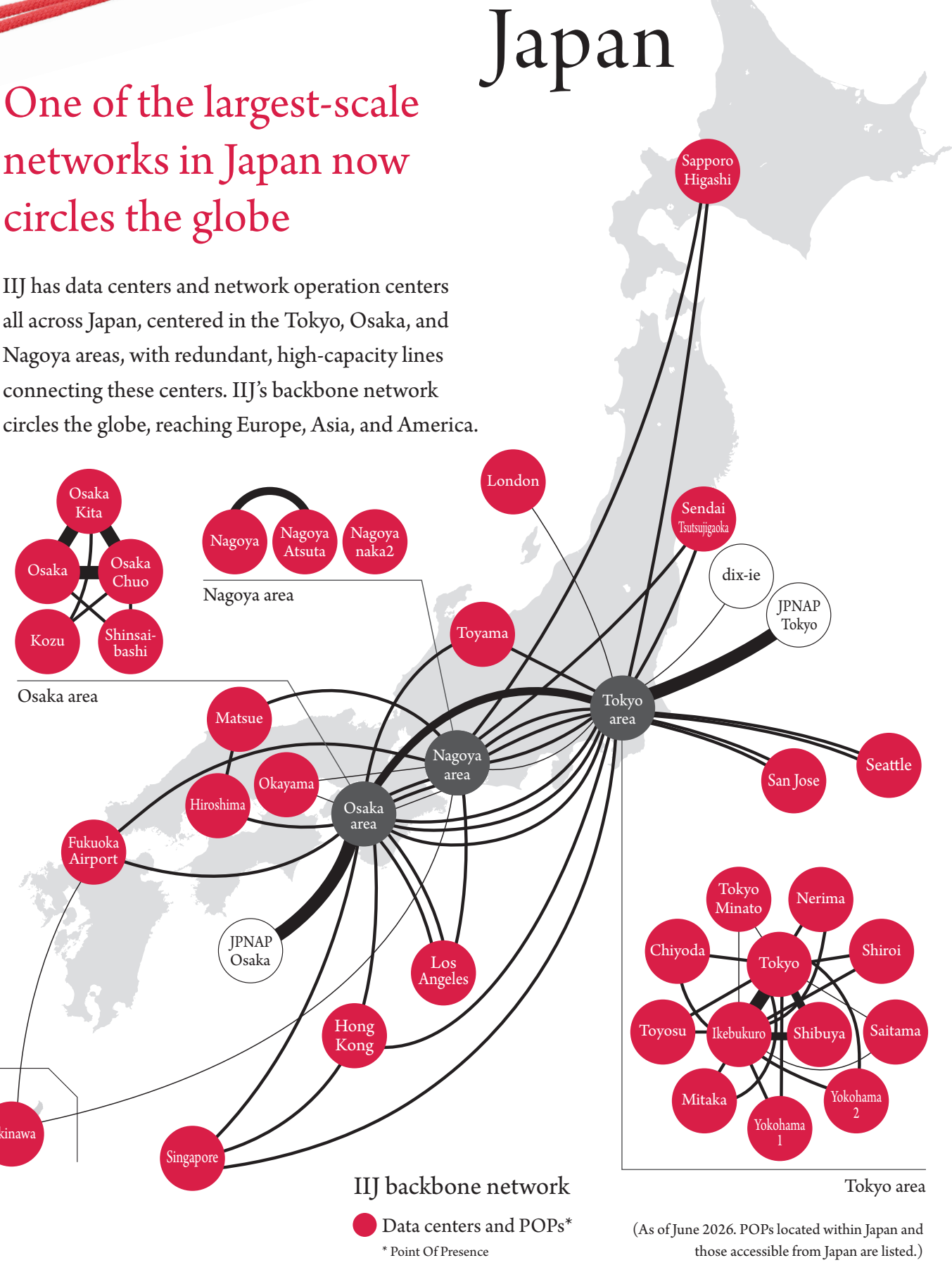
The IIJ Group services have approximately 16,000 companies as customers (As of March 31, 2026), primarily large and medium-sized enterprises and government and municipal offices who highly rate our reliability.

### Service penetration among top ten companies in industry

(companies to which IIJ provides service)\*



\* About IIJ service penetration among the top ten companies in each industry, percentages are provided on the basis of Yahoo! Finance and IIJ's FY25 financial results.



## Solid record of designing and building highly reliable networks

Network availability

99.9999%

Bandwidth

16,532 Gbps

The IIJ backbone network connects data centers and network operation centers in major cities by high-speed digital lines capable of transmitting high volumes of data. Its availability is 99.9999%. There is only 30 seconds of downtime annually.

We provide smooth Internet use to our customers by continually augmenting our backbone network. The contracted bandwidth for our corporate Internet connectivity service as of March 31, 2026 is an impressive 16,532 Gbps.

### Highly Energy-efficient Data Center Using Outside-air Cooling



Matsue Data Center Park (Matsue DCP)  
Shiroi Data Center Campus (Shiroi DCC)

IIJ has been establishing its own data centers to streamline operations, including the Matsue DCP in 2011 and the Shiroi DCC in 2019. The design of these data centers is based on the concept of running the building and IT equipment as one unit. The aim is to build facilities flexibly and inexpensively, and to achieve systematization and labor savings from design to implementation. IIJ set the target to increase the renewable energy usage rate of data centers to 85% in FY2030 and began making use of private power generation and purchase renewable energy electricity. In addition, we are committed to conserving energy and optimizing energy efficiency through initiatives such as installing outside-air cooling systems to reduce the power consumption of air conditioning equipment, which accounts for a significant portion of energy use in data centers. We are also utilizing lithium-ion storage batteries to further enhance energy efficiency.



Edge data center solution  
DX edge

In addition to the widespread adoption of DX and IoT, recent advances in AI processing have led to a significant increase in data volumes and greater processing complexity, driving growing demand for distributed computing not only in the cloud but also at the edge. IIJ offers the "DX edge" edge data center solution, with a portfolio that includes containerized data centers, micro data centers suitable for both indoor and outdoor installation, and the "DX edge Cool Cube," a modular edge data center designed to support high-power GPU servers. Through this solution, customers can effectively build and enhance edge environments and next-generation server rooms. Furthermore, because IIJ provides a one-stop service covering everything from design and construction to operations, the solution also helps reduce operational workloads and costs.

### Policy for Greenhouse Gas Reduction Initiatives at IIJ's Own Data Centers

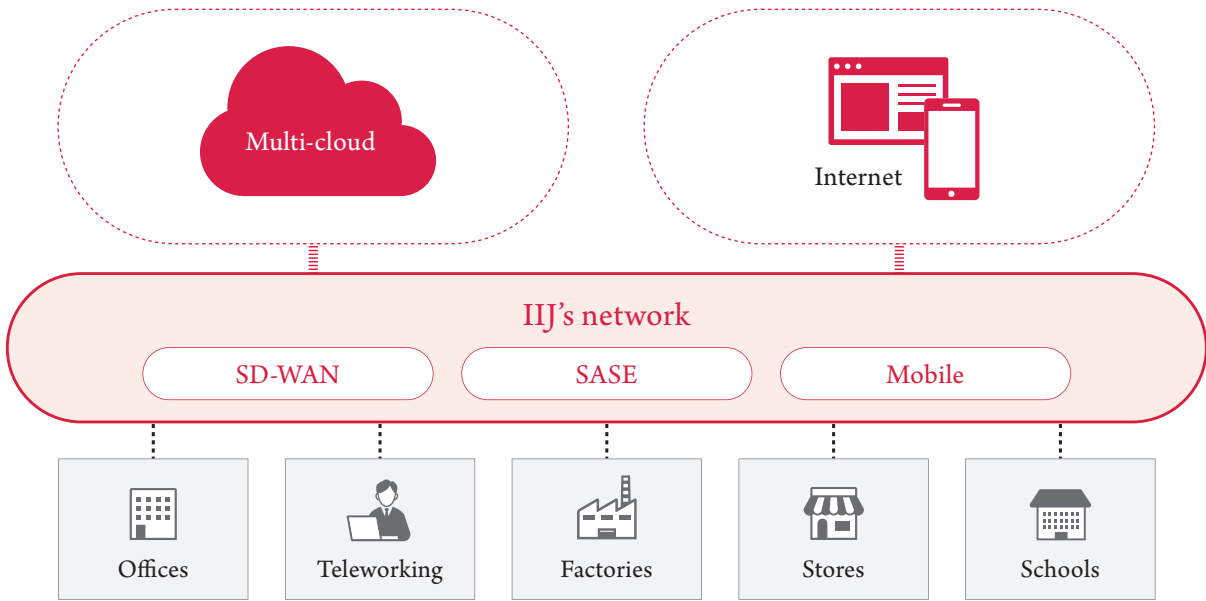
|                                  | Targets by FY2030                                                                                             | FY2025 results                                                     |
|----------------------------------|---------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|
| Usage of renewable energy        | The target is to increase the renewable energy usage rate of data centers (Scope 1 and 2)*1 to 85% in FY2030. | 65%<br>(Matsue DCP has achieved 100% renewable energy utilization) |
| Improvement of energy efficiency | The target is to keep the PUE*2 of the data center at 1.4 or below the industry's highest level.              | Matsue DCP: 1.38<br>Shiroi DCC: 1.31                               |

\*1 Scope 1 and 2 (Greenhouse gas emissions by a company): Direct emissions from the use of fuels and industrial processes at the company and indirect emissions from the use of electricity and heat purchased by the company (as defined by the GHG Protocol)  
\*2 PUE (Power Usage Effectiveness) : Total data center facility energy usage divided by IT equipment energy usage

For more details <https://www.iij.ad.jp/en/ir/integrated-report/tcfd/>

# Network and Mobile Service

IJJ continues to develop many market-leading network-related services (including Internet access services) that are the first of their kind in Japan or globally.



## IIJ's network supports business and society

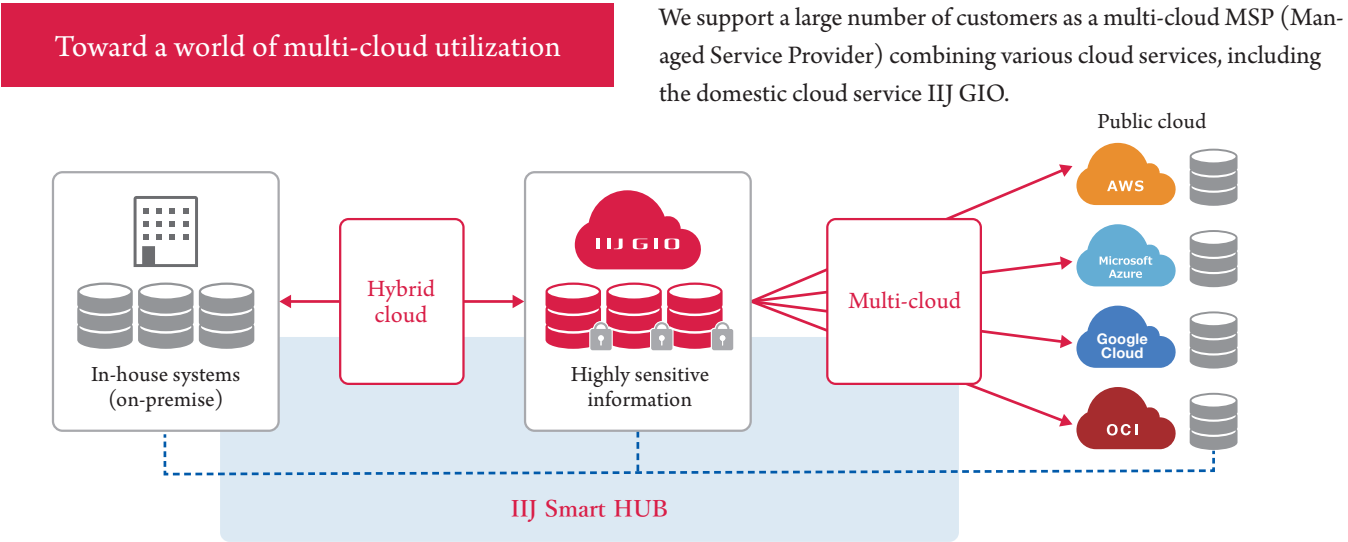
|                                                                            |                                                                  |
|----------------------------------------------------------------------------|------------------------------------------------------------------|
| <p>WAN and networks supporting electronic payment and store operations</p> | <p>Remote access to support safe and comfortable teleworking</p> |
| <p>Mobile networks for stable connections anytime, anywhere</p>            | <p>IoT networks spreading to all industries</p>                  |
| <p>Secure connections from municipalities to the government cloud</p>      | <p>GIGA School network supporting student learning</p>           |

|                                                                     |                            |                                 |                                                                                    |                                                                                |
|---------------------------------------------------------------------|----------------------------|---------------------------------|------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|
| <p><b>Track Record</b></p> <p>SD-WAN</p> <p>IIJ Omnibus Service</p> | <p>No. 1 market share*</p> | <p>First full-MVNO in Japan</p> | <p>Corporate services</p> <p>IIJ mobile</p> <p>About 4.9 million subscriptions</p> | <p>Consumer services</p> <p>IIJmio</p> <p>About 1.43 million subscriptions</p> |
|---------------------------------------------------------------------|----------------------------|---------------------------------|------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|

\*Source: 2025 Communications-related Marketing Survey Overview produced by the Fuji Chimera Research Institute based on the cumulative number of CPE units using the service as of March 31, 2025 (As of March 31, 2026)

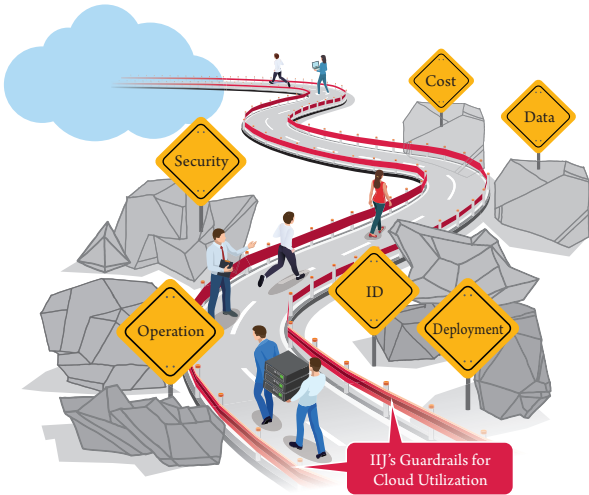
# Cloud Services

IJJ provides a comprehensive line-up of services that support IaaS, inter-cloud data connectivity, monitoring and operation, and integration.



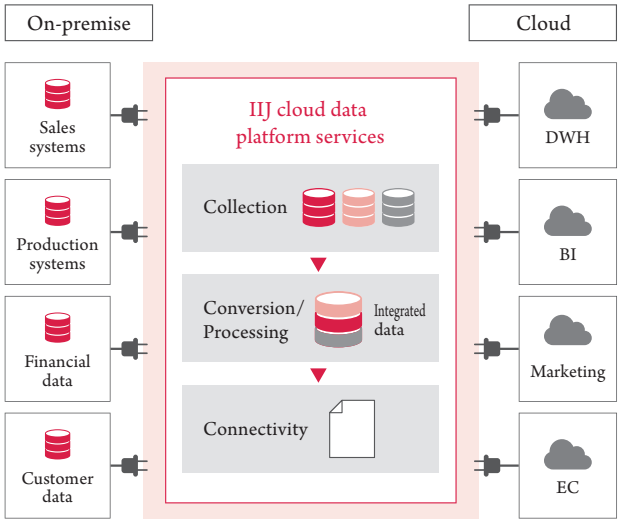
## Cloud utilization guardrails

We publish *Guardrails for Cloud Utilization*, as the best practices for dealing with the challenges and risks associated with cloud migration. A wide variety of design patterns are available to help you achieve your business goals quickly and safely.



## Cloud data platform

We provide a platform for collecting, processing, and connecting data existing in different locations, whether on-premise or in the cloud, and can accelerate digital transformation as a data hub.



|                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                   |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>Certifications (IIJ GIO)</b></p> <ul style="list-style-type: none"> <li>Cloud security certification (ISO/IEC 27017:2015)</li> <li>Information System Security Management and Assessment Program (ISMAP)</li> <li>Assurance of internal controls for contracting company (SOC1/SOC2 reports)</li> </ul> | <p><b>Certified partners</b></p> <ul style="list-style-type: none"> <li>Official Google Cloud partner</li> <li>AWS Advanced Tier Services Partner</li> <li>Microsoft Solutions Partner</li> </ul> |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

■ Security

IIJ aims to provide services with built-in security, bringing about a future that enables companies to focus on their primary activities, and people can live in peace without worrying about threats to their security.

**Total Security** To counter rapidly evolving threats, we have systematized overall security measures. We offer a wide variety of security services based on our unique information analysis infrastructure and Security Operation Center at the core.

| Governance | CSIRT<br>(computer security incident response team)<br>creation |                             | Infrastructure monitoring   |                          |                                          | ID management and control                  |                                        |                           |
|------------|-----------------------------------------------------------------|-----------------------------|-----------------------------|--------------------------|------------------------------------------|--------------------------------------------|----------------------------------------|---------------------------|
|            | Preventive<br>measures                                          | Identification              | IT asset<br>management      | ID leak<br>investigation | IT asset<br>assessment/<br>visualization | Security<br>evaluation                     | Vulnerability<br>management            | Assessment of<br>measures |
|            |                                                                 | Defense                     | Perimeter<br>defense        | Terminal<br>security     | Identity<br>governance                   | Secure<br>access                           | Security skills<br>training<br>support | Device<br>isolation       |
|            | Post-incident<br>measures                                       | Detection                   | Log collection and analysis |                          |                                          | Cloud security                             |                                        |                           |
|            |                                                                 | Response                    | Incident response           |                          |                                          | Investigation of cause and scope of damage |                                        |                           |
|            |                                                                 | Recovery                    | Data recovery               | Terminal recovery        |                                          | Incident handling                          | Automatic application<br>recovery      |                           |
|            | General                                                         | Security operations support |                             |                          |                                          |                                            |                                        |                           |

Security Operation Center (SOC)

A facility with the optimally located systems and personnel required for detecting and mitigating risk quickly and accurately from a huge amount of information, operating 24 hours a day, 365 days a year.



Security as a Matter of Course



wizSafe is a brand that collectively refers to IIJ's security initiatives for achieving customer safety.

Track Record

Security service revenue  
40.9 billion yen

(excluding security-related SI)  
(FY2025)

Email Security  
IIJ Secure MX Service

About 3.08 million accounts

Web Security  
IIJ Secure Web Gateway Service

About 1.2 million accounts

(As of December 31, 2025)

■ Service Integration (SI)

IIJ is a comprehensive ICT partner that combines the strengths of both a service provider and a system integrator with the ability to develop and operate services as well as build and manage individual customer networks and systems. We provide a one-stop solution, ranging from consulting services that support the formulation and implementation of our customers' IT strategies to system design, building, and operation. This comprehensive support allows our customers to shift their valuable IT human resources to priority areas.

Service Integration

Through this business, we provide optimal systems to customers using internal and external services as well as related individual products. In addition to the system infrastructure, we provide effective, high-value-added IT services to customers through engineering services such as system design, development, and operation. For challenges that cannot be fully addressed by standard services, we are also capable of providing customized development and individually tailored arrangements.

**Consulting**

Our consulting services enable our clients to utilize IT strategically and achieve speedy management. Leveraging the technical expertise we have cultivated as a service provider, we create optimal IT environments for our customers without relying on specific services or products.

**Integration**

We create optimal IT environments for our customers by leveraging the technical expertise we have cultivated as a service provider, combining IIJ services, custom-built solutions, and third-party products. We can address a wide range of areas not limited to specific industries or use cases.

**Outsourcing**

Our IIJ Unified Operation Management Service provides comprehensive services including automated monitoring and operations, handling of routine tasks, job monitoring, configuration management, and IT service management functions. We also offer customized operation services with dedicated system engineers.

Network Service

Through this business, we develop and provide network services to improve operational efficiency and solve problems in general usage scenarios, utilizing the knowledge and technologies we have cultivated as an Internet service provider.

**Digital Workplace**

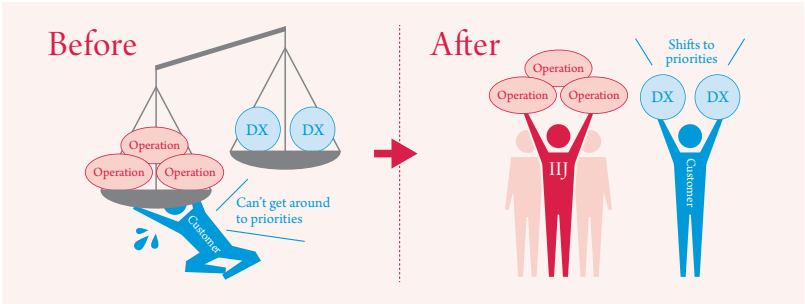
An IT platform that allows anyone, anywhere, on any device, to work securely and without compromising productivity.

**Digital Business Platform**

We bring together network, cloud, IoT, and other technologies to drive the creation of new business and customer experiences.

Value proposition

Having a reliable partner to outsource areas such as system operations is crucial in these times of severe IT personnel shortages. This allows a company to concentrate limited resources on areas that enhance corporate competitiveness, such as strategy, planning, and digital transformation (DX). IIJ helps customers focus on priority areas by implementing integration using standardized IT services and proven design patterns.



■ IoT(Internet of Things)

We support the IoT business of customers with a primary focus on the mobile sphere by providing optimum IoT services and integration using closed networks, device gateways, platforms, etc.

| IoT for Industry                                                                                                                                                                                                                        | IoT for Agriculture and Regional Problem Solving                                                                                                                                                                             | IoT for Construction and Logistics                                                                                                                                                                                  | IoT for Energy and the Environment                                                                                                                                                                       |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>IIJ Industrial IoT Secure Remote Management</b><br><br>A one-stop provider of the components needed for the use of IoT in industry, including for the remote monitoring of industrial machines, operation status visualization, etc. | <b>IIJ Water Management System Platform for Paddy Fields</b><br><br>MITSUHA LP-01 low-cost paddy field sensors and wireless base stations packaged to offer remote sensing service for the water management of paddy fields. | <b>IIJ LoRaWAN® Solution</b><br><br>LoRaWAN®-compliant devices can be combined with IIJ's communications and cloud services to achieve temperature and humidity control and smart facility management of equipment. | <b>IIJ High Voltage Smart Metering Service for B Route</b><br><br>A total solution for collecting energy usage and other data from high-voltage smart meters for monitoring demand and visualizing data. |
| IIJ IoT Services (A platform for device and network management)                                                                                                                                                                         |                                                                                                                                                                                                                              |                                                                                                                                                                                                                     |                                                                                                                                                                                                          |

Broadcast and Content Delivery

We provide services based on IIJ's IP technology, including the provision of infrastructure for video production and distribution, as well as the IP conversion of production and broadcasting systems.

Broadcasting and IP

Provision of solutions highly compatible with broadcast data, including Media over IP, distribution of broadcast content, and relay video distribution from multiple locations.

Content Delivery Network

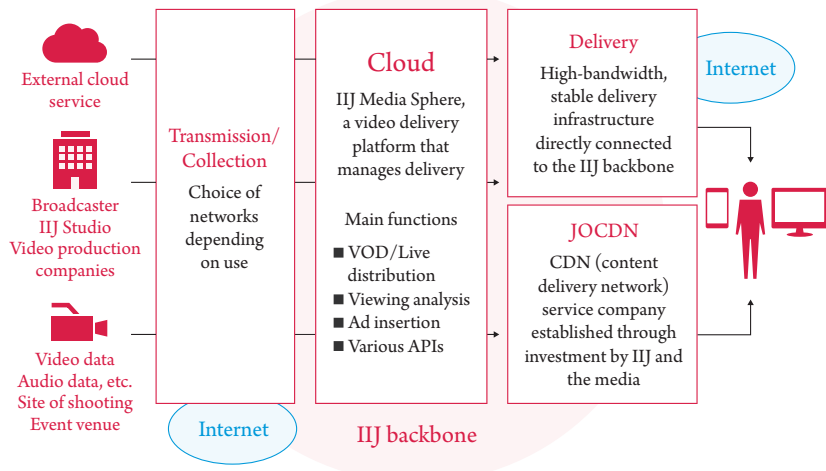
Provision of networks and infrastructure required on-site, such as for local launches and inter-site transmissions.

Video Content Distribution Platform

Provision of necessary functions for VOD and Live distribution, including content protection, advertising management, viewer analytics, and CDN.

Content Production and Distribution Hubs

Provision of a high-quality content production environment and distribution hub at "IIJ Studio TOKYO".

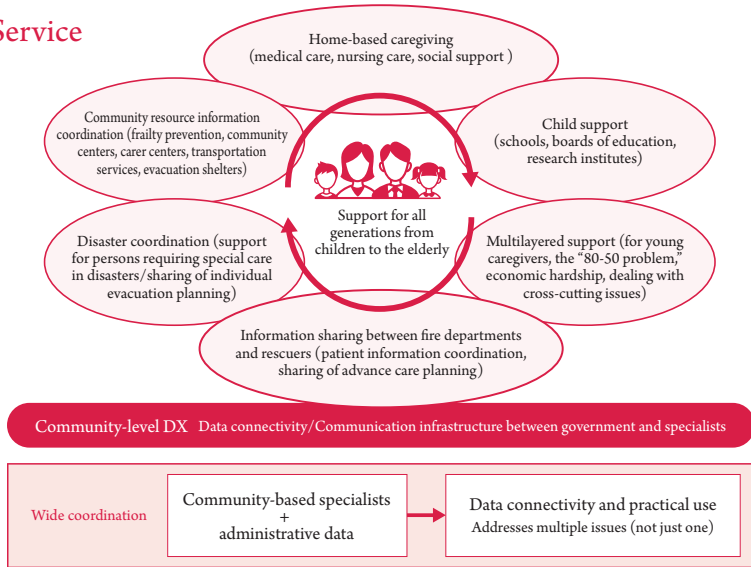


Healthcare

We provide a platform for specialists who support community life to utilize information safely and securely.

IIJ Electronic Contact/Communication Note Service

IIJ has carried out joint research with the Department of Advanced Medicine, Nagoya University Hospital, aimed at constructing a support platform for community life. The IIJ Electronic Contact/Communication Note Service is a cloud-based service that supports community-based integrated care systems and child support by specialists in various professions that includes local government, doctors, home-visiting nurses, care managers, and home-visiting caregivers, teachers, school counselors, and others. This service supports tailor-made, community-level problem-solving for all generations, by offering multiple options such as "coconote," linking patients and their families with specialists; emergency information sharing, making data available to first responders; disaster coordination to provide mapped information on persons requiring special care in times of emergency; and more.



Privacy and Data Protection

As the use of personal data, IoT data, AI-generated data, and other types of data continues to advance, laws and regulations are being strengthened around the world. IIJ supports global data governance required in an age of digital transformation.

Consulting and outsourcing

We have supported a large number of global companies through establishing global data governance systems and rules and support for actual data operations by introducing tools, etc. We provide experience-based advice along with a comprehensive range of outsourcing services, including support for data protection officers and chief privacy officers.

Cookie banners implementation support

We provide support from the perspectives of compliance, IT, and corporate ethics for compliance with global cookie regulations, which are still necessary even in a cookieless era, balanced with delivering digital marketing. We also provide advice on banner implementations that do not involve dark patterns.

Member portal site "BizRis"

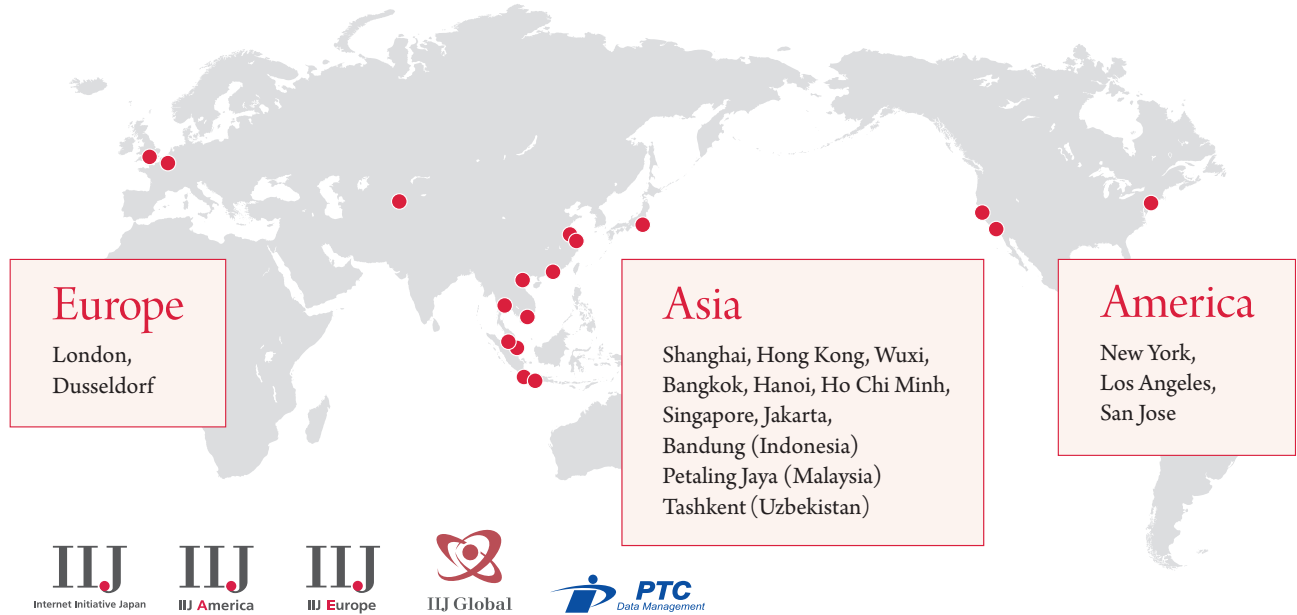
This portal site provides Japanese-language-based news on international regulations and implementation examples, templates for use in business, and advice.



https://portal.bizrisk.ij.jp

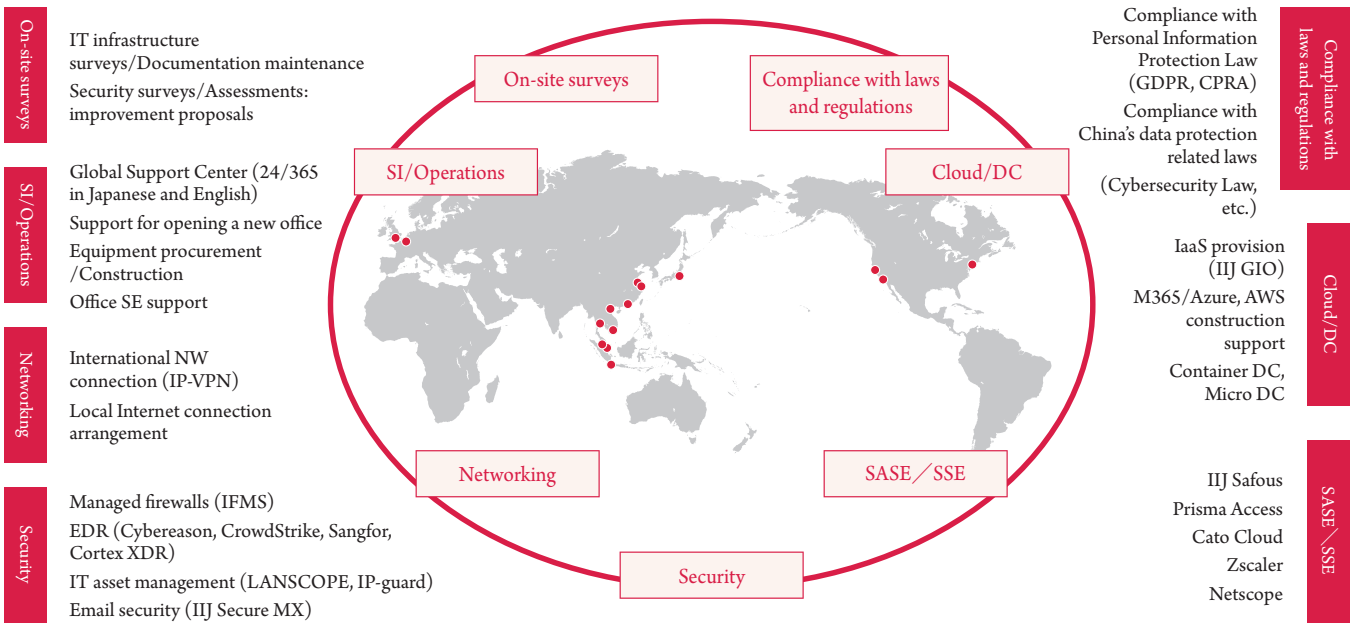
IIJ Group Sites Outside of Japan

The IIJ Group has offices around the world. IIJ provides global network and system building and operation services to Japanese companies expanding overseas and local companies, and comprehensively serves IT project management needs.



IIJ Global Solutions Map

We help our customers solve their IT issues globally by utilizing a wealth of knowledge cultivated in Japan. Our global support center in Petaling Jaya, Malaysia, is available in Japanese and English 24 hours a day, 365 days a year.



PickUP : IIJ Safous



Safous is a global security platform delivering trusted protection worldwide. Through Safous Privileged Remote Access (Safous PRA), it ensures secure connectivity to internal information assets. Meanwhile, Safous Security Assessment strengthens global supply chain – frequent targets of cyberattacks – by mapping and visualizing risks across the attack surface.

■ Activities to Advance Internet Technologies

Creating future technologies through research and information dissemination

The IIJ Group disseminates information through R&D, lectures, reports, and so on, to promote an Internet that everyone can use smoothly and safely.

R&D to develop new technologies

IIJ's Research Laboratory is engaged in the development of the new technologies that will help to form the next-generation Internet. Engaging in technology collaboration both with other members of the IIJ Group and with the wider Internet community, IIJ-II is also helping to cultivate the human talent that will drive innovation and collaboration in the future.

IIJ Academy

Established to commemorate the 30th anniversary of IIJ's founding to train top engineers who will lead the network society of the future. IIJ aims to develop highly skilled IT personnel and the foundation of the IT industry.

For more details:  
<https://www.iij.ad.jp/iijacademy/> (only in Japanese language)



Technological advancement through information dissemination

We present technical insights and results related to use of the Internet gained through regular activities in the form of seminars, technical reports, and blogs. We are also active in organizations that contribute to the advancement of technology.



IIJ Tech Channel

IIJ engineers introduce technical information and initiatives related to the Internet on YouTube.

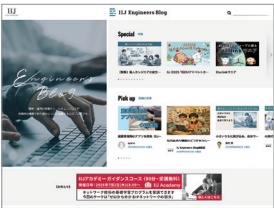
For more details:  
<https://youtube.com/playlist?list=PLTKODctBx8g8JgiuY6DZiryjZTwPEdk4K> (only in Japanese language)



Internet Infrastructure Review (IIR)

A seasonal technical report for disseminating information on the latest technical trends and security information related to Internet platform technologies.

For more details:  
<https://www.iij.ad.jp/en/dev/iir/>



IIJ Engineers Blog

A public blog written by IIJ engineers working in development and operations to share technical information and information on various activities.

For more details:  
<https://eng-blog.iij.ad.jp/> (only in Japanese language)



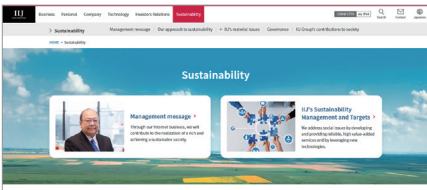
wizSafe Security Signal

wizSafe Security Signal publishes information about new trends in online threats and new cyber-attack methods, based on IIJ's data collection and monitoring activities.

For more details:  
<https://en.wizsafe.iij.ad.jp/>

■ Sustainability

IIJ brings technological innovation into the world to assist in efforts on the environmental front and on other issues vital to achieving a sustainable society.



We have identified three key issues for sustainability and eight areas in which to focus efforts that are now being incorporated into our business activities.

For more details: <https://www.iij.ad.jp/en/sustainability/>

■ Support for Cultural Activities

As a corporate member of society, IIJ supports cultural and artistic activities to enrich society and offers warmth and refinement for people's hearts and minds.



Photo :  
Monika\_Rittershau

IIJ supports the Berliner Philharmoniker through streaming technologies, as a partner for the orchestra's Spring Festival in Tokyo, and as a host of Twilight Concert series.

For more details: <https://www.iij.ad.jp/en/sustainability/sca/>

■ Quality Assurance

Providing safety and security

Quality

IIJ offers a Service Level Agreement (SLA) and has acquired security certifications from external organizations to provide peace of mind when using our services.

Service quality assurance system

In 1999, IIJ became the first enterprise in Japan to offer the Service Level Agreement (SLA) program. By clearly establishing a range of criteria, this program guarantees quality of services based on objective indicators for these criteria.

For more details:  
<https://www.iij.ad.jp/en/svcsol/sla/>

Standards and certifications

IIJ acquires certifications from external organizations to ensure the security of services provided to customers.

For more details:  
<https://www.iij.ad.jp/svcsol/certificate/> (Only in Japanese language)

Internet access services, etc.

|                                                                                                      |                                                                                                             |
|------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|
| Availability<br>Connectivity to our company always possible                                          | Latency<br>Average monthly round-trip delay of less than 25ms for domestic backbone overall                 |
| Packet loss rate<br>Average monthly packet loss rate of less than 0.1% for domestic backbone overall | Fault notification<br>Notification to the customer's specified address within 30 minutes of fault detection |

Cloud services

|                |                                           |
|----------------|-------------------------------------------|
| Operating rate | Over 99.99% virtual server operating rate |
|----------------|-------------------------------------------|

Cloud security authorization (ISO/IEC : 27017:2015)

IIJ GIO Infrastructure P2 Gen.2, etc.

Information System Security Management and Assessment Program (ISMAP)

IIJ GIO Infrastructure P2 Gen.2, etc.

SOC1/SOC2 Reports

IIJ GIO Infrastructure P2 Gen.2, etc.

IT service management system certification (ISO/IEC 20000-1:2018)

IIJ Managed IPS/IDS Service, etc.

Registration service for the Information Security Service Standards Compliance Service List  
Information Security Service Standards

IIJ C-SOC Service, etc.

Environmental Management Systems (ISO 14001:2015)

Acquired by Data Center Department

Support

Specialized engineers who know networks, servers, and storage are monitoring and operating service hosts 24 hours a day, 365 days a year. In the event of a service failure, they take quick action to assure recovery and minimize downtime.

Organizational Operations

IIJ strives to acquire third-party certifications such as ISMS (Information Security Management System) and the Privacy Mark.

Basic information security policy

The Company declares that all employees will undertake their duties according to ethical standards, in full compliance with the Privacy Policy that constitutes a code of conduct for establishing information security, through systematic, continuous efforts.

For more details:  
<https://www.iij.ad.jp/en/securitypolicy/index.html>

Organizational management certifications

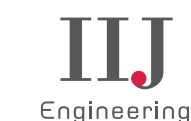
|                                                                            |                                                             |                                                                           |
|----------------------------------------------------------------------------|-------------------------------------------------------------|---------------------------------------------------------------------------|
| Information Security Management System (ISMS)<br><br>IS 512641 / ISO 27001 | Quality Management System (QMS)<br><br>FS 738021 / ISO 9001 | Personal information protection<br><br>21000039                           |
| Binding Corporate Rules (BCR)<br>Certified by LDI NRW on August 5, 2021    |                                                             | APEC CBPR (Cross Border Privacy Rules)<br>Certified on September 15, 2022 |

## ■ Group Companies

Our group companies extend from service providers to outsourcing, network system integration, and various other services related to networks

### Major consolidated subsidiaries

As of July 1, 2026



#### IIJ Engineering Inc.

Network operation and management services, technical support, call center, and other outsourcing services  
Address: Sumitomo Fudosan Kanda Bldg. No. 2, 1-23-1 Kandasuda-cho, Chiyoda-ku, Tokyo 101-0041, Japan  
Phone: +81-3-5205-4000 URL: <https://www.iij-engineering.co.jp> (\*)



#### IIJ Global Solutions Singapore Pte. Ltd.

Provides quality Internet services, network and systems construction, operation and maintenance, and cloud services in Singapore  
Address: 160 Paya Lebar Road #03-07 Orion @ Paya Lebar Singapore 409022  
Phone: +65-6773-6903 E-mail: [sales@ap.iij.com](mailto:sales@ap.iij.com) URL: <https://sg.iij.com>



#### IIJ Global Solutions Inc.

Provides WAN connectivity services and domestic network outsourcing services plus international network-related services  
Address: Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan  
Phone: +81-3-6777-5700 E-mail: [info@iijglobal.co.jp](mailto:info@iijglobal.co.jp) URL: <https://www.iijglobal.co.jp/en>



#### PTC System (S) Pte Ltd

Provides solutions such as storage and server-related systems integration in Singapore  
Address: 10 Kallang Avenue #07-12 Aperia Singapore 339510  
Phone: +65-6282-0255 E-mail: [sales@ptcsys.com](mailto:sales@ptcsys.com) URL: <https://ptcsys.com>



#### Net Chart Japan Inc. (NCJ)

Network construction services, primarily for LANs  
Address: YS Shin-Yokohama Bldg, 2-15-10 Shin-Yokohama, Kohoku-ku, Yokohama, Kanagawa 222-0033, Japan  
Phone: +81-45-476-1411 E-mail: [info@ncj.co.jp](mailto:info@ncj.co.jp) URL: <https://www.ncj.co.jp/en>



#### IIJ Global Solutions China Inc.

Provides network and systems construction, operation and maintenance, and cloud services in China  
Address: Unit 301B-302, The Center, No.989, Changle Road, Xuhui District, Shanghai, China, 200031  
Phone: +86-21-8026-1899 E-mail: [gschina-sales@iijgschina.com](mailto:gschina-sales@iijgschina.com) URL: <https://cn.iij.com>



#### IIJ Protech Inc.

System operation, service support and a range of other outsourcing tasks for corporations  
Address: Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan  
Phone: +81-3-5205-6766 URL: <https://iij-protech.co.jp> (\*)

### Sensiphia

#### Sensiphia, Inc.

Development and sales of high-precision moisture sensors for agriculture, and provision of irrigation navigation services  
Address: Front Place Iidabashi, 6-22, Higashi-Goken-cho, Shinjuku-ku, Tokyo, 162-0813, Japan  
Phone: +81-3-5205-6890 URL: <https://www.sensiphia.com>

### Equity-method affiliates



#### INTERNET MULTIFEED CO. (MFEED)

Provides Internet Exchange (IX) services, an IPv6 roaming service, etc.  
Address: Urbannet Kanda Bldg, 3-6-2 Uchikanda, Chiyoda-ku, Tokyo 101-0047, Japan  
Phone: +81-3-6262-0940 E-mail: [info@mfeed.ad.jp](mailto:info@mfeed.ad.jp) URL: <https://www.mfeed.ad.jp/en>



#### JOCDN Inc.

Provides content delivery network (CDN) service for video distribution  
Address: Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan  
Phone: +81-3-5205-6586 E-mail: [info@jocdn.co.jp](mailto:info@jocdn.co.jp) URL: <https://www.jocdn.co.jp> (\*)



#### DCP Co., Ltd.

Developing financial service businesses that utilize digital currency transactions and settlement  
Address: Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan  
URL: <https://www.dcpjy.com/en>



#### Trust Networks Inc.

Planning and operation of settlement services (ATM operation services, etc.)  
Address: Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan  
Phone: +81-3-5205-6490 E-mail: [info@trust-networks.com](mailto:info@trust-networks.com) URL: <http://www.trust-networks.com> (\*)



#### IIJ America Inc. (IIJ-A)

Offers Internet provider services in the U.S. and constructs and operates U.S. Internet backbone network  
Address: 55 East 59th Street, Suite 18C, New York, NY 10022, U.S.A.  
Phone: +1-212-440-8080 E-mail: [info@iij-america.com](mailto:info@iij-america.com) URL: <https://us.iij.com>



#### IIJ Europe Limited

Provides IT adoption support to Japanese companies located in Europe by delivering high quality network services and high value-added system integration (SI) services  
Address: 1st Floor 80 Cheapside London EC2V 6EE, U.K.  
Phone: +44-0-20-7072-2700 E-mail: [info@eu.iij.com](mailto:info@eu.iij.com) URL: <https://uk.iij.com>

(\*) Only in Japanese language

■ Corporate Profile

Corporate Outline

As of March 31, 2026

|                     |                                                                                                                                                                                              |
|---------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Corporate Name      | Internet Initiative Japan Inc.                                                                                                                                                               |
| Address             | Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan<br>Phone: +81-3-5205-6500   E-mail: info@iij.ad.jp   URL: https://www.iij.ad.jp/en/                                  |
| Established         | December 3, 1992                                                                                                                                                                             |
| Capital             | JPY23,123 million (non-consolidated basis)                                                                                                                                                   |
| Number of Employees | 5,533 (consolidated basis)<br>3,174 (non-consolidated basis)                                                                                                                                 |
| Business Objectives | Provision of Internet connectivity and WAN services, network-related services, network systems construction, operation and maintenance, development and sales of telecommunication equipment |
| Stock Listing       | The Prime Market of the Tokyo Stock Exchange<br>(From April 4, 2022. ticker symbol: 3774)                                                                                                    |
| Major Shareholders  | KDDI CORPORATION, NTT, Inc./ NTT DOCOMO BUSINESS, Inc.<br>ITOCHU Techno-Solutions Corporation, Koichi Suzuki                                                                                 |
| Main Banks          | Sumitomo Mitsui Banking Corporation, Mizuho Bank, Ltd.<br>MUFG Bank, Ltd. / Mitsubishi UFJ Trust and Banking Corporation                                                                     |

Consolidated Financial Data (Under International Financial Reporting Standards [IFRS])

For the fiscal year ended March 31, 2026

|                                             |                  |
|---------------------------------------------|------------------|
| Revenues                                    | JPY345.4 billion |
| Operating Profit                            | JPY34.8 billion  |
| Profit attributable to owners of the parent | JPY24.2 billion  |

Management Team

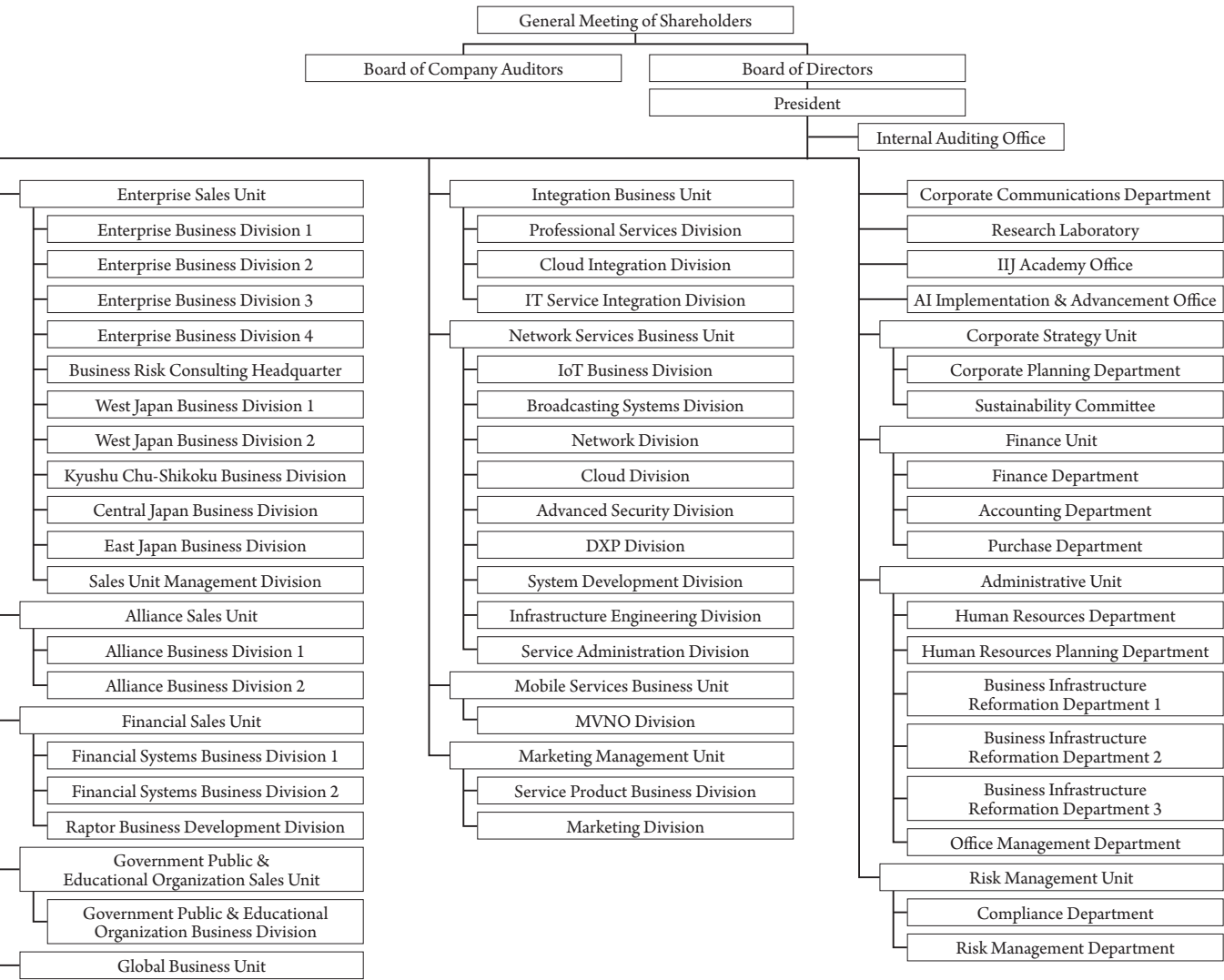
As of June 26, 2026

|                                     |                                                |                                                                                                                                                                                                                            |
|-------------------------------------|------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Board Members /<br>Company Auditors | Members of the Board, Representative Directors | Koichi Suzuki; Yasuhiko Taniwaki                                                                                                                                                                                           |
|                                     | Members of the Board                           | Koichi Kitamura; Akihisa Watai; Junichi Shimagami;<br>Takashi Tsukamoto (part-time)*1; Kazuo Tsukuda (part-time)*1;<br>Yoichiro Iwama (part-time)*1; Atsushi Okamoto (part-time)*1;<br>Kaori Tonosu (part-time)*1          |
|                                     | Company Auditors                               | Masayoshi Tobita; Masako Tanaka;<br>Kumiko Aso (part-time)*2; Shio Harada (part-time)*2                                                                                                                                    |
| Executive officers                  | Chairman                                       | Koichi Suzuki (Co-CEO)                                                                                                                                                                                                     |
|                                     | President                                      | Yasuhiko Taniwaki (Co-CEO & COO)                                                                                                                                                                                           |
|                                     | Executive Vice Presidents                      | Koichi Kitamura; Akihisa Watai (CFO); Junichi Shimagami (CTO)                                                                                                                                                              |
|                                     | Senior Managing Executive Officers             | Tadashi Kawashima; Naoshi Yoneyama (CIO); Toshiki Ochi                                                                                                                                                                     |
|                                     | Managing Executive Officers                    | Makoto Ajisaka; Yoshikazu Yamai; Koichi Maruyama; Masakazu Tachikui;<br>Akira Sumiya (CISO, CRO, CPO)*3; Takenori Onishi;<br>Shigeo Yabuki; Ken Araki; Hajime Shironouchi; Takahiro Ide; Naoshi Someya;<br>Takahiko Hiyama |
|                                     | Executive Officers                             | Hiroo Shirasaki; Takeshi Hatano; Mamoru Saito; Kentaro Kurosawa;<br>Kaichiro Naka; Kenichiro Hayashi; Hideki Yamaya                                                                                                        |

(\*1) All part-time directors are independent outside directors. (\*2) Outside statutory auditors(\*3) CISO: Chief Information Security Officer, CRO: Chief Risk Officer, CPO: Chief Privacy Officer

Organization Chart

As of April 1, 2026



Branches / Offices

|                     |                                                                                                                                                         |
|---------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| Kansai Branch*      | The Sumitomo Bldg., No.2, 4-7-28 Kitahama, Chuo-ku, Osaka-shi, Osaka 541-0041, Japan<br>Phone: +81-6-7638-1400   Fax: +81-6-7638-1401                   |
| Nagoya Branch       | Nagoya Mitsui Bldg., Honkan, 4F, 1-24-30 Meieki-minami, Nakamura-ku, Nagoya-shi, Aichi 450-0003, Japan<br>Phone: +81-52-589-5011   Fax: +81-52-589-5012 |
| Kyushu Branch       | Hakatagion M-SQUARE, 2-1 Reisen-machi, Hakata-ku, Fukuoka-shi, Fukuoka 812-0039, Japan<br>Phone: +81-92-263-8080   Fax: +81-92-263-8100                 |
| Hokkaido Branch     | Sapporo Mitsui JP Bldg., 18F, 4-1 Kita Nijo Nishi, Chuo-Ku, Sapporo-shi, Hokkaido 060-0002, Japan<br>Phone: +81-11-218-3311   Fax: +81-11-218-3312      |
| Tohoku Branch       | Urbannet Sendai Chuo Bldg., 11F, 4-4-19 Chuo, Aoba-ku, Sendai-shi, Miyagi 980-0021, Japan<br>Phone: +81-22-216-5650   Fax: +81-22-216-5651              |
| Yokohama Branch     | YS Shin-Yokohama Bldg., 8F, 2-15-10 Shin-Yokohama, Kohoku-ku, Yokohama-shi, Kanagawa 222-0033, Japan                                                    |
| Hokushinetsu Branch | Tower 111, 5F, 5-5 Ushijima-shinmachi, Toyama-shi, Toyama 930-0856, Japan<br>Phone: +81-76-443-2605   Fax: +81-76-443-2606                              |
| Chu-Shikoku Branch  | Hiroshima JP Building 16F, 2-62 Matsubara-cho, Minami-ku, Hiroshima-shi, Hiroshima 732-0822, Japan<br>Phone: +81-82-568-2080   Fax: +81-82-568-2088     |
| Okinawa Branch      | Ryukyu Lease Bldg, 1-7-1 Kumoji, Naha-shi, Okinawa 900-0015, Japan   Phone: +81-98-941-0033   Fax: +81-98-941-0034                                      |
| Niigata Office      | INPEX Niigata Bldg., 4F, 1-3-1Higashi-Odori, Chuo-ku, Niigata-shi, Niigata 950-0087, Japan   Phone: +81-25-244-8060                                     |
| Toyota Office       | Fujikake-Tekko Bldg., 5F, 4-25-13 Nishi-machi, Toyota-shi, Aichi 471-0025, Japan   Phone: +81-565-36-4985                                               |

\*The Kansai branch is scheduled to relocate in November 2026 (New address: 18th Floor, Yodoyabashi Gate Tower, 4-1-1 Kitahama, Chuo-ku, Osaka City, Osaka 541-0041, Japan)

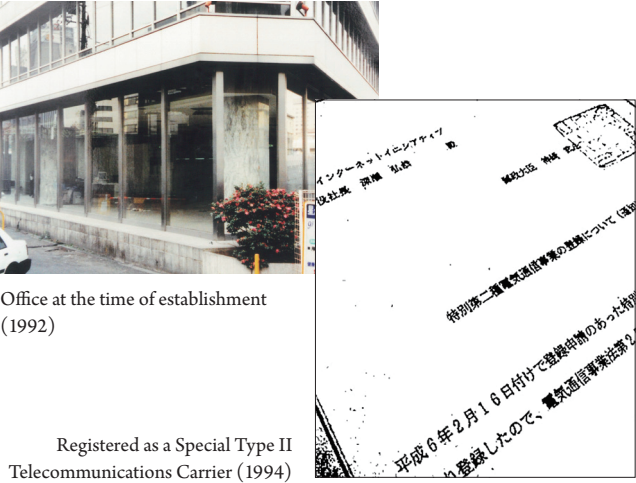
■ Corporate History

Internet in Japan was initiated and developed in conjunction with IIJ

1992-1994

Dawn of the Internet

IIJ was established in December 1992 as the first Internet service provider in Japan. At the time, it was hard to convince the Japanese government that a venture company could ably handle this unprecedented form of telecommunications, the Internet. Despite that initial reluctance, seminars introducing the Internet hosted by IIJ were always fully booked. After thorough preparations, IIJ launched the first Internet connectivity service in March 1994 and applications flooded in. Thus began the commercial Internet in Japan.



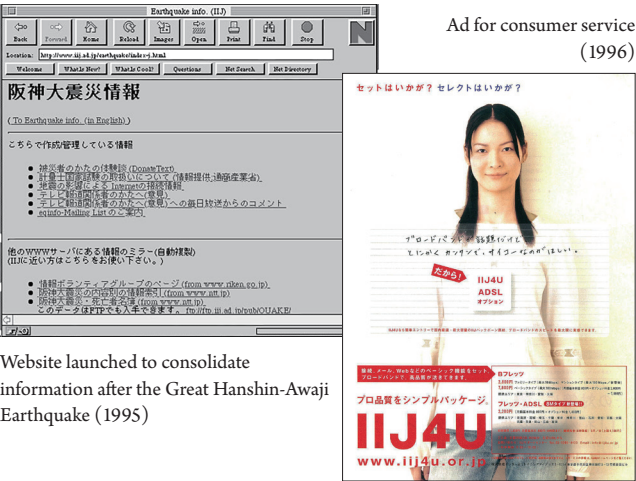
Office at the time of establishment (1992)

Registered as a Special Type II Telecommunications Carrier (1994)

1995-1997

Rise of the Internet

Rapidly expanding across Japan, IIJ's network took onboard multitudes of new Internet users. Companies recognized the power of the Internet as a platform for information dissemination, so IIJ launched distribution services to support commercial enterprises. Consumers began to use the Internet to view such content in large numbers, so connection services for individuals were expanded in response. IIJ also began cooperating with countries in the Asia-Pacific region to support the expansion of the Internet beyond national borders.



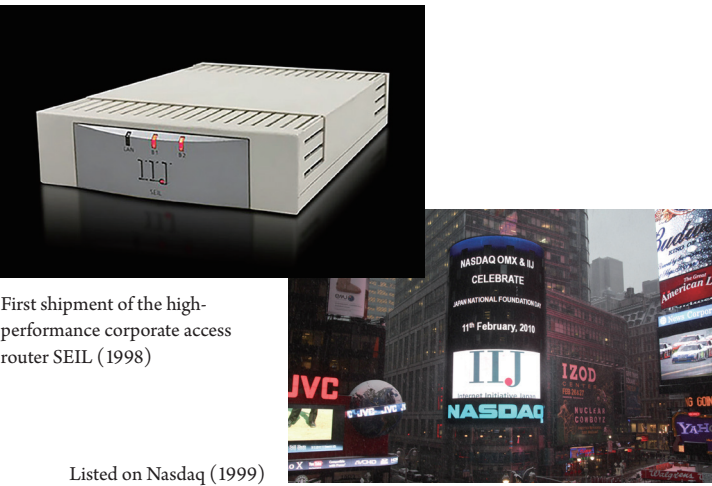
Ad for consumer service (1996)

Website launched to consolidate information after the Great Hanshin-Awaji Earthquake (1995)

1998-2004

Spread of the Internet

An era arrived in which the Internet was used to bolster business expansion. It became easy to connect all kinds of locations. IIJ rapidly developed systems capable of handling high volumes of access, involving the development of new technologies and the launch of innovative services to meet evolving business demands. With high expectations for the Internet, IIJ became an international player and was listed on the Nasdaq.



First shipment of the high-performance corporate access router SEIL (1998)

Listed on Nasdaq (1999)

2005-present

Internet as Social Infrastructure

As the Internet continued to support businesses and society in general, attempts to destroy this infrastructure grew more intense. Cybersecurity was recognized as a critical societal issue, and IIJ leveraged its accumulated technology and experience to concentrate on security efforts to protect the Internet's operability. IIJ will continue to lead the way in making the Internet easier and safer to use than ever before.



Started MVNO business (2008)



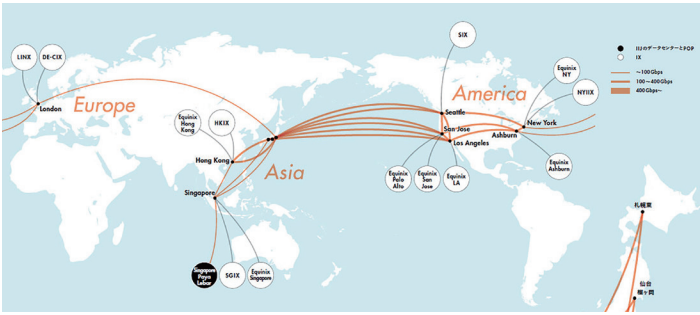
Listed on the First Section of the Tokyo Stock Exchange (2006)



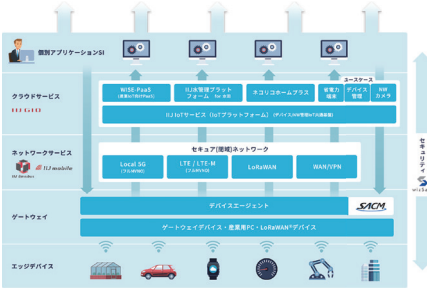
Launched the cloud computing service IIJ GIO (2009)



Opened Matsue Data Center Park (2011)



Extended IIJ Backbone network to Europe (2013)



Launched IIJ IoT service (2016)



Established Security Operation Center (2017)



Opened Shiroi Data Center Campus (2019)

Learn more

Scan this QR code for more information on IIJ's corporate and service history.



Reference

Scan this QR code for the IIJ Group Mid-term Plan (FY2024-FY2026).

